

# **Policy Benefits**

Payout within 24 hours, including: R2,400 grocery benefit R2,400 unveiling benefit

24 Hour helpline
24 hour Funeral Assist benefits,
Including grief counselling and discounted rates.

R240 Airtime
R240 Airtime when you claim, to assist with the funeral arrangements.

In the event of accidental death, beneficiaries will be paid out double the insured amount (main member only).

Cover up to 13 people on 1 plan
Cover your whole family in one telephone call, for you, your spouse,
3 children and 8 extended family members.

Affordable cover
Our plans start from only R110 per month.

## FREQUENTLY ASKED QUESTIONS



#### Funeral24 Rates

As at June 2017 (subject to change)

Individual Cover					
AGE	R10,000	R20,000	R30,000	R40,000	R50,000
18-26	R110	R154	R184	R214	R244
27-36	R132	R162	R192	R222	R252
37-51	R149	R189	R229	R269	R309
52-61	R187	R247	R307	R367	R427
62-71	R270	R340	R410	R480	R550
Family Cover					
AGE	R10,000	R20,000	R30,000	R40,000	R50,000
18-26	R165	R205	R245	R285	R325
27-36	R165	R205	R245	R285	R325
37-51	R189	R249	R309	R369	R429
52-61	R226	R336	R446	R556	R666
62-71	R324	R464	R604	R744	R884
Extended Family					
AGE	R10,000	R20,000	R30,000	R40,000	R50,000
0-26	R23	R41	R59	R77	R95
27-36	R35	R61	R87	R113	R139
37-51	R45	R85	R125	R165	R205
52-61	R62	R118	R174	R230	R286
62-71	R105	R205	R305	R405	R505
72-81	R243	R481	R719	R957	R1,195

#### HOW DO I ENSURE THAT I WILL GET MY CLAIM PAID OUT IN 24 HOURS?

Funeral24 will pay all valid claims within 24 hours, pending receipt of all the necessary documentation. We will require certified copies of:

- The deceased's ID
- The beneficiary's ID
- · The death certificate

We make it easy for you to submit your claim. You can choose any of the following methods to claim:

- Tel: 011 320 3024
- Fax: 011 320 3124
- Email: claims@media24services.co.za

### WHEN WILL I RECEIVE THE FREE AIRTIME?

Once the claim has been approved, we will send the R240 airtime to the stipulated cell number.

#### WHAT DOES THE 24 HOUR FUNERAL ASSIST BENEFIT CONTAIN?

The Funeral Assist Benefit puts you in touch with a 24 hour Funeral Helpline. Professionals will assist you with various aspects of the funeral, including grief counselling, repatriation of the body, as well as discounted rates on various funeral services and suppliers.

24 Hour Helpline: 0860 007 283

